INFORMATION EXCHANGE Network News

March 2001

Did You Say You Needed WIA Training?

The Local Training Response Unit (LTRU) of the Employment Development Department Workforce Investment Division (EDD/WID) is pleased to announce several new Workforce Investment Act (WIA) classes.

WIA Adult and Dislocated Worker Service Strategies - This is a one-day workshop designed specifically for local One-Stop front-line staff who work directly with participants in the WIA program. This workshop will compare case management and assessment strategies to delineate the roles in a One-Stop environment; identify participant motivational factors; and examine effective employer linkages. Contact Michelle Haakenson at (916) 654-9815 or e-mail mhaakens@edd.ca.gov.

Youth Programs Under the WIA - This one-day workshop is intended for front-line youth program staff, individuals designing youth programs, and youth council members. This training will focus, in part, on the difference between the Job Training Partnership Act and WIA program requirements; i.e., long term results and performance goals and youth councils. Contact Dwight Brydie at (916) 654-9492 or e-mail dbrydie@edd.ca.gov.

<u>Local Partnerships</u> - This one-day workshop designed specifically for local board members, administrators, management, and supervisors will provide an opportunity to examine the environment of the One-Stop Career Center System, including improving partnerships, decision-making issues, agreements, and customer satisfaction. Contact Joy Allender at (916) 654-8782 or e-mail jallende@edd.ca.gov.

Orientation to Workforce Development - This one-day course is designed for new One-Stop Career Center staff and will introduce new employees to key concepts and terms in workforce development systems. Content includes funding streams, performance issues, system components (i.e., service strategies) and an overview of the WIA. Contact Sharon McFarland at (916) 654-9213 or email smcfarla@edd.ca.gov.

<u>**Performance Management**</u> - This one-day class is designed for case managers, job developers, and other staff who have

direct contact with WIA participants. This course covers the 15 core and two customer service performance measures prescribed under the WIA, including information regarding caseload management for peak performance. Contact Karen Ronshausen at (916) 653-5350 or e-mail kronshau@edd.ca.gov.

Youth Services Strategies - This is a one-day course designed for front-line staff of Local Workforce Investment Areas, One-Stop representatives, and partners who work directly with youth customers. This class will review effective methods of youth development designed to move youth into positive education, employment, and citizenship opportunities. You may call the agencies listed on the attached calendar directly to make your reservation for this class.

<u>WIA Fiscal Requirements</u> - This course reviews the scope of the WIA federal fiscal requirements, including fiscal systems, One-Stop centers, Memoranda of Understanding, allowable costs, and cost allocation/cost pooling. Contact Don MacMillan at (916) 654-8308 or email dmacmill@edd.ca.gov.

To obtain Information Bulletins containing additional information on each of these classes, please visit the following website: www.edd.cahwnet.gov/wiainbu.htm. Call to schedule training today - several of these classes are already booked through April!

MARK YOUR CALENDARS!

National Training Associates - "Culture" of Poverty Sonora-March 29, 2001 Contact: Lynn Nolte - (209) 533-5790

California Workforce Association (CWA) 2001 Spring Conference - Surfing the Next Wave

San Diego-April 11-13, 2001 www.calworkforce.org

Sacramento Program Operators Association -

Career Developers Conference Sacramento-April 26, 2001 Contact: Janice Whiting - (916) 261-3281



Network News

March 2001 Monday **Tuesday** Friday Wednesday Thursday Youth Services Strategies **Training for Trainers** (Pilot) - San Diego Visalia **Fiscal Requirements** South Bay Consortium **Youth Programs** Visalia 9 8 WIA Adult/Dislocated Worker **Performance Mgmt** Strategies - Solano County South Bay **Youth Programs** Humboldt County Orientation to Workforce Dev (Pilot) Long Beach 12 13 14 16 15 **Local Partnerships Fiscal Requirements** Marin County Bakersfield **CWA Youth Conference Performance Mgmt** Palm Springs-www.calworkforce.org Rosemead SOLD OUT 20 21 22 23 19 WIA Adult/Dislocated Worker Service Strategies **Youth Programs SELACO** LA County **Fiscal Requirements** Youth Services Strategies Youth Services Strategies San Bernardino County Fresno - (559) 490-7106 Fresno - (559) 490-7106 **Youth Programs** Long Beach 28 26 30 Youth Services Strategies NTA-"Culture" of Poverty San Diego Sonora - (209) 533-5790 (619) 238-1445 x305 **Local Partnerships** LA City Local Partnerships WIA Adult/Dislocated Worker LA City Service Strategies - San Diego Youth Services Strategies **Youth Programs** San Bernardino San Bernardino Training in shaded boxes conducted by the Local Training Response Unit www.edd.cahwnet.gov/wiainbu.htm

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April 2001				
Monday	Tuesday	Wednesday	Thursday	Friday
2	WIA Adult/Dislocated Worker Service Strategies San Jose Fiscal Requirements Merced	WIA Adult/Dislocated Worker Service Strategies Richmond Performance Mgmt LA City Youth Services Strategies Bakersfield (661) 336-6987	WIA Adult/Dislocated Worker Service Strategies Hayward; Menlo Park	6
9	10		CWA 2001 Spring Consan Diego-www.calworks	
16	Local Partnerships San Bernardino County Youth Programs Ventura	WIA Adult/Dislocated Worker Service Strategies San Bernardino County; CLT	WIA Adult/Dislocated Worker Service Strategies Riverside Youth Programs LA County Youth Services Strategies Solano (707) 863-3505	20
23	Local Partnerships LA City Youth Programs Fresno	Local Partnerships LA City WIA Adult/Dislocated Worker Service Strategies Orange County	Program Operators Assn. Career Developers Conference-Sacramento - (916) 261-3281 WIA Adult/Dislocated Worker Service Strategies Anaheim; South Bay	27
30	oxes conducted by the	Local Training Respo	nse Unit - www.edd.ca	hwnet.gov/wiainbu.htm



EMPLOYMENT TRAINING NETWORK c/o EDD/WID PO Box 826880, MIC 69 Sacramento, CA 94280-0001

THE EMPLOYMENT TRAINING NETWORK

Resources for Workforce Investment Act (WIA) Programs

Information Exchange is published monthly by the Employment Training Network under the auspices of the Association of California School Administrators (ACSA), Foundation for Educational Administration (FEA). Funding is provided by the Employment Development Department, Workforce Investment Division (EDD/WID). The contents of this newsletter do not necessarily reflect the position and/or policy of the EDD/WID or ACSA, FEA which administers the Employment Training Network. Comments may be directed to Diane Coad, Editor, Employment Training Network, c/o EDD/WID, P.O. Box 826880, MIC 69, Sacramento, CA 94280-0001; E-mail - dcoad@edd.ca.gov; web site - www.trainingnetwork.org

The Employment Training Network is an information dissemination project which provides one-to-one consultations, staff workshops and resources exclusively for California's Workforce Investment Act (WIA) programs. Through statewide networking, the Employment Training Network staff is able to offer diverse technical services using consultants in a variety of WIA related areas. The following services are offered by the Employment Training Network:

- **consultant services** to enhance staff's skills, knowledge, and motivation
- **program site visits** staff reimbursement provided for travel expenses
- resource library up-to-date books, manuals and videos in a multitude of topics on loan for three weeks
- **referrals** to other employment and training programs
- Information Exchange newsletter informative newsletter announcing upcoming workshops, new resources, etc.

ETN staff: Diane Coad, Project Manager and Janine Cota, Administrative Assistant. **WIA funded agencies may receive Employment Training Network services by calling (916) 654-8896.**

EDD is an equal opportunity employer/program.